

Service and Maintenance

Program and Policy

Your Thompson Retractor may be sent in and serviced to like-new quality *. Free loaner sets are available while your equipment is being serviced. Some limitations apply. Any service or repairs performed outside of our facility will void the warranty. Contact your account manager for details.

* Refer to the Service and Maintenance Program sheet for all service and maintenance costs.

* Discontinued or "beyond repair" products may require a replacement purchase.

* Thompson may be unable to service or repair instruments that are beyond their life of 10 years.

SERVICE AND MAINTENANCE CATEGORIES AND COSTS

ITEM	PART #	COST
Elite Rail Clamps	(ALL heights)	\$450
Flexible Lap. Holders	42133DEN, 42133DN	\$400
Stay Put Arm	42137H, 42137HE	\$400
OneFrame™	47500	\$350 **
Lap. Articulating Arms	42138LE, 42138L	\$350
Rigid Laparoscopic Holders	42139E, 42139N	\$350
Crossbars	41900BC, 41900BAC, 43900BC	\$250
Flexible Blade Holder	42140C	\$250
PLA Dilators	45831, 45832, 45833, 45834, 01-01004	\$250
RingTrack™ Horizontal Bars	(ALL)	\$250
Micro-Adjustable / Crank Handles	(ALL)	\$175
RingTrack™ Ratchets	(ALL)	\$175
PLA Rack and Frame	60008, 60009, 60010, 60011, 60012	\$175
Morse Spreader	300251, 300253	\$125
Power Rail Clamps	41950	\$125

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ITEM	PART #	COST
Rail Extenders	41917, 41929, 41938, 5844	\$125
Extension Arms	44014HS, 44014LC, 44016C, 44614LC	\$125
Joints	(ALL)	\$125
Handles <i>(incl. fixed handle blades)</i>	(ALL except Micro-Adjustable / Crank)	\$125
CCA Frame Components	(ALL)	\$125
Scope Grip	33154	\$125
Frame Adapter	41927	\$125
Adjustable Scope Grip	33181	\$75
Duo Head	42160N	\$75
Clip-Clip Joint	42123	\$75
Bolling	(ALL except spreader)	\$75
Drake Hook	51251	\$75
Depth Gauges	46521, 51236	\$75
SALS	51234	\$75
Retractor Blades	(ALL)	\$50

ITEMS UNABLE TO BE SERVICED:

- | | |
|-----------------------------------|-----------------------|
| Angled Arms | Distractors |
| Bilateral Crossbars | Wrenches |
| Rods and Rings (without Joints) | Illumination Products |
| Anodized Blades | Scope Grip Bushings |
| Innomed Hip Blades | Scope Clips |

NOTICE

These are estimated costs only. Items may need to be replaced.

Thompson will not service items that have been previously altered or serviced by a third party. Items will either need to be replaced or will be sent back to the customer upon receipt.

**Covers standard service and maintenance, if OneFrame™ arms need to be replaced, cost will be determined by parts and labor required. Inquire with your Account Executive for more details.